

FROM McANDREWS, HELD, & MALLO

(THU) 5. 29' 03 14:30/ST. 14:28/NO. 4861050571 P 3

Handwritten: Michael B. Simmons

Handwritten: LHM 2/8/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
Case No. 13253US01

PATENT

In the Application of:)
MICHAEL H. D'AMICO et al.)
Serial No.: 09/982,244)
Filed: October 17, 2001)
For: GAMING SYSTEM CUSTOMER)
SERVICE TECHNIQUES)
Examiner: Julie K. Brockett)
Group Art Unit: 3713)
Confirmation No.: 7628)

Handwritten: Do Not Enter, 0-6-03 JB

<p align="center">CERTIFICATION OF FACSIMILE TRANSMISSION</p> <p><i>I hereby certify that this correspondence is being facsimile transmitted to the Patent and Trademark Office (FAX No. 703-872-9303) on May 29, 2003.</i></p> <p>Ronald E. Larson</p> <p><i>Ronald E. Larson</i></p> <p>Signature</p>
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AMENDMENT AFTER FINAL UNDER 37 CFR § 1.116

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated April 1, 2003, kindly amend the above-identified application as follows:

PTO/SB/21 (08-00)

Approved for use through 10/31/2002. OMB 0651-0031

U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

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TRANSMITTAL FORM (to be used for all correspondence after initial filing)		Application Number	09/982,244
		Filing Date	October 17, 2001
		First Named Inventor	D'Amico et al.
		Group Art Unit	3713
		Examiner Name	Brockett
		Attorney Docket Number	13253US01
Total Number of Pages in This Submission		17	
ENCLOSURES (check all that apply)			
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input checked="" type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53		<input type="checkbox"/> Assignment Papers (for an Application) <input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD Number of CD(s) _____	
<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):		<div style="text-align: right;"> FAX RECEIVED MAY 29 2003 GROUP 3700 </div>	
Remarks: The Commissioner is hereby authorized to charge additional fees due or credit overpayments of Deposit Account 13-0017.			
SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm or Individual Name	Ronald E. Larson, Esq. McAndrews Held & Malloy, Ltd.		
Signature	<i>Ronald E. Larson</i>		
Date	May 29, 2003		
CERTIFICATE OF MAILING			
VIA FACSIMILE			
Name (Print/type)	Ronald E. Larson, Esq.	Registration No. (Attorney/Agent)	24,478
Signature	<i>Ronald E. Larson</i>	Date	May 29, 2003

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TO:

Examiner Julie K. Brockett

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FROM:

Ronald E. Larson

Fax:

312/775-8100

DATE:

May 29, 2003

Client:

Applicant: Michael D'Amico et al.

Matter:

Our File No.: 1411-13253US01

Docket No. 13253US01 – Serial No. 09/982,244

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